

BOOKING FORM

For the two businesses: H & JM Bird (1) & NH Bird (2) – Please complete and return to: H. & J.M. BIRD & NH BIRD, GILLING OLD MILL, WATERS LANE, GILLING WEST, RICHMOND, NORTH YORKSHIRE, DL10 5JD (Tel: 01748 822771 if you wish to discuss any aspect of this form)

Name and Address (Block capitals please):

.....

 Post Code.....

Contact Telephone No.

Please ring the name(s) of the cottage(s) you wish to book					
The Haybarn	The Dovecote	Millers Cottage	The Arches	Old Mill Cottage	Millstones

Booking for the period from To

(N.B. The Haybarn weekly bookings are Friday to Friday, all other cottages are Saturday to Saturday). Please indicate your approximate arrival time (Please note cottages will only be available from 3pm on day of arrival except the cottages The Haybarn which will only be available from 4pm on the day of arrival. All cottages must be vacated by 10am on the day of departure.

If staying in The Arches please specify: 2 x twin beds or 1 x double bed. Twin beds in The Dovecote, on the first floor, are 2'6" wide as opposed to 3'. Our rates include all linen (& towels), cot, highchair, all heating and electricity. There are two pillows and a duvet on each bed, and we have a foldaway bed, with bedding available if needed. We can arrange delivery of a morning paper if required.

Please return the completed booking form to the above address along with your booking deposit, we will then send you a receipt by way of confirmation of the booking.

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**For Booking Payments in respect of Old Mill Cottage & Millstones (Please make cheques payable to H. & J.M. Bird)**

I enclose payment of £..... as a deposit of 50% towards the letting charges calculated in accordance with the scale of charges. I will send the balance of £..... six weeks before the start of my holiday, or immediately if the booking is made within six weeks of the commencement of the holiday. I accept the booking conditions for the holiday let.

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For Booking Payments in respect of The Haybarn, The Dovecote, The Arches & Millers Cottage (Please make cheques to be payable to N.H. Bird)

I enclose payment of £..... as a deposit of 50% towards the letting charges calculated in accordance with the scale of charges. I will send the balance of £..... six weeks before the start of my holiday, or immediately if the booking is made within six weeks of the commencement of the holiday. I accept the booking conditions for the holiday let.

If you are booking a mix of cottages (e.g. The Dovecote & Millstones) we will advise you on the basis of payment.

I confirm that I have read and understood the Terms and Conditions of this booking.

Signed..... Date.....

We like to know how you learned about our cottages and ask you to please take a second to circle the relative reason below, Thank You:					
Repeat Visit	Our Website	Sykes Cottages	Tourist Board	Other	Word of Mouth

**Terms and Conditions relating to the letting of property (ies) for holiday purposes of property at Gilling Old Mill Cottages,
Waters Lane, Gilling west, DL10 5JD**

We, Neville Hugh Bird (Proprietor of The Haybarn, The Dovecote, The Arches and Millers Cottage) and Hugh and Joyce Mary Bird (Proprietors of Millstones and Old Mill Cottage) hereinafter referred to as "the Owner", of Gilling Old Mill, Waters Lane, Gilling West, Richmond, North Yorkshire, DL10 5JD, arrange bookings of holiday accommodation for Holidaymakers ("the Holidaymaker). The holiday accommodation at Gilling Old Mill comprises; "The Haybarn", "The Dovecote", "The Arches", "Miller's Cottage" "Millstones" and "Old Mill Cottage" which shall be referred to hereinafter as "the Property".

Te conditions on which your booking is made are detailed below. These conditions do not affect your normal statutory rights.

1. YOUR HOLIDAY BOOKING AND PAYMENT TERMS

- 1.1. Upon the Owner issuing a holiday confirmation form for the Property to the Holidaymaker, a binding contract shall exist between the Holidaymaker and the Owner subject to these booking conditions. The Holidaymaker must be 18 years or over when the accommodation is booked;
- 1.2. A booking confirmation will be issued to the Holidaymaker upon receipt by the Owner of a completed holiday booking form together with a deposit in respect of 50% of the total rental charge for the Property for the intended holiday period. The Holidaymaker is responsible for the balance of such rental charge, which shall be paid to the Owner 6 weeks prior to the commencement of the holiday. Failing which the Owner reserves the right to cancel the holiday booking and to forfeit the deposit paid by the holidaymaker and the Holidaymaker shall have no claim against the Owner for compensation or reimbursement whatsoever;
- 1.3. Booking forms received by the Owner in respect of holidays due to commence within 6 weeks thereafter, must be accompanied by payment of the rental charge for the holiday period in full;
- 1.4. Immediately upon receipt of the holiday confirmation, from the Owner, the Holidaymaker should check the details and notify the Owner of any correction as soon as possible. The Owner reserves the right to charge a holiday booking amendment fee of £25 in such circumstances;
- 1.5. In the event of the Owner being unable to arrange the holiday accommodation requested by the Holidaymaker. The Owner shall use their best endeavors to arrange alternative accommodation of an equivalent type and standard in the same location. If this is not acceptable to the Holidaymaker and the Holidaymaker so advises the Owner within 7 days of receiving the holiday confirmation, the Owner shall refund the deposit to the Holidaymaker.

2. CANCELLATION

- 2.1. The Holidaymaker should notify the Owner immediately and in writing of any intention to cancel the holiday booking. Insurance cancellation cover could be considered by the Holidaymaker;
- 2.2. The Owner agree to do their utmost to re-let the accommodation if the Holidaymaker has to cancel, but this is not always possible at short notice and without taking out holiday cancellation insurance, the Holidaymaker would be liable for any monies owing. If the holiday accommodation is re-let, all monies paid to the Owner by the Holidaymaker will be refunded less a handling charge of £30.

3. BROCHURE DETAILS

- 3.1. The Owner aims to ensure that all the information provided within our advertising and promotional material is correct and current when published.
- 3.2. The Owner reserves the right to make alterations at any time, as we are always seeking to improve our services and facilities and shall endeavor to inform the Holidaymaker of any such alterations.

4. YOUR HOLIDAY ACCOMMODATION - During the period of the holiday, the Holidaymaker undertakes:

- 4.1. To arrive after 3 p.m. on the Saturday afternoon and to vacate the Property by 10 a.m. on the final Saturday unless prior arrangement has been agreed with the Owners. **Except in the case of The Haybarn when the Holidaymaker undertakes to arrive no earlier than 4pm on the Friday afternoon and to vacate the property by no later than 10am on the departure day;**
- 4.2. That the number of people occupying the Property will not exceed the maximum stated for the Property in the Property descriptions;
- 4.3. That the Property will be used solely for the purpose of the holiday by the Holidaymaker and his/her party;
- 4.4. To allow the Owner and/or their representatives access to the Property at any reasonable time during the period of the holiday;
- 4.5. To keep the Property and all furniture, utensils, equipment, fixtures, and fittings in or on the Property in the same condition and state of repair as at the commencement of the holiday;
- 4.6. To ensure that at the end of the holiday the Property is left in the same state of order and cleanliness in which it was found;
- 4.7. To report as soon as possible to the Owner any breakages or damage caused by the Holidaymaker during the holiday and to reimburse the Owner with the cost of replacement prior to departure;
- 4.8. To notify all other members of the Holidaymaker's party of these conditions;
- 4.9. That all property of the Holidaymaker, including cars and contents, is entirely at their own risk at all times and the Owner shall accept no liability for any loss, damage or injury howsoever caused;
- 4.10. To ensure that dogs are kept out of all bedrooms and are not allowed onto any furniture in any of the rooms - **please note: dogs may only be allowed at the discretion of the Owner and a charge will be levied. Dogs will not be allowed in The Haybarn, Millstones or Old Mill Cottage** - Dogs should not be left unattended in the Property, and should be exercised on a lead at all times. NB the Owners do not allow any other type of pets in the cottages;
- 4.11. To ensure that our 'no smoking' policy in the Property is complied with at all times;
- 4.12. To ensure that an adult is present and properly supervises children when they use any of the play equipment (e.g. trampoline, swings, football goalposts, pool table or such other play equipment) as may be available from time to time on our property. The use of such equipment is entirely at the Holidaymaker's own risk, the owners accept no responsibility in the event of any accident or otherwise arising from the use of such equipment.